Support for Veterans. Support for You.

Dear Caregiver,

The U.S. Department of Veterans Affairs (VA) understands that caregivers are our partners in providing care to our nation’s Veterans. We also know that it can be challenging to manage both the care of a Veteran and the everyday responsibilities of work and family. We are grateful for the role you play, and we are here to support you.

We recognize that you are the hidden heroes at home, guiding our nation’s Veterans through their journeys to healthy, fulfilling lives and helping them cope with both visible and invisible injuries. Invisible injuries, such as posttraumatic stress disorder and traumatic brain injury, can cause emotional distress, feelings of loneliness, and thoughts of suicide. These injuries may also be harder to recognize than visible injuries. As a caregiver to a Veteran, you may be the first to notice the signs of these invisible injuries. You may also be the first to notice any problems with alcohol or substance use.

The VA Suicide Prevention Toolkit for Caregivers includes important information about suicide prevention, as well as evidence-based mental health and substance use disorder treatments that can help Veterans recover and meet their goals. This toolkit also offers resources that anyone can access in the event of a crisis. Please visit www.mentalhealth.va.gov/mentalhealth/about/index.asp and www.mentalhealth.va.gov/substance-abuse/treatment.asp to read more about evidence-based treatments.

We also want to help you take care of yourself. Though you may be focused on caring for a Veteran, your own well-being is equally important. This toolkit equips you with information on self-care so that you can obtain additional support when you need it—helping you remain healthy and strong as you provide care.

The responsibility of caring for a Veteran does not have to be yours alone. The VA Caregiver Support Program provides support and services, including skill-building courses, peer mentoring, coaching, and other resources. A Caregiver Support Program team is available at every VA medical center throughout the nation to provide support to you in your role.

Mental health, treatment of substance use disorders, and suicide prevention are top priorities at VA. Ensuring that you have the resources you need to help the Veterans in your care while maintaining your own well-being is important to us.

We thank you for all you do every day, and we hope that these resources are helpful to you and the Veteran in your care.

Sincerely,

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The VA Suicide Prevention Toolkit for Caregivers provides caregivers with information about suicide prevention, mental health, and substance use disorder treatment, as well as self-care resources. It also lists resources for Veterans and military families.

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Information for Caregivers About Veteran Suicide

Suicide prevention is VA’s top clinical priority. Every death by suicide is a tragedy, and we will not relent in our efforts to connect Veterans who are experiencing an emotional or mental health crisis with lifesaving support. But VA realizes that no one organization, agency, or person can adequately support suicide prevention by itself. By involving Veterans’ family members, peers, and communities, we can work together to reach Veterans before a crisis occurs.

VA knows that a caregiver to a Veteran is a keen observer of the Veteran’s physical and mental health, and often a trusted confidant. That’s why we want caregivers to have key information about suicide prevention, the warning signs for suicide risk, and where to get help when it is needed.

Our Approach to Suicide Prevention

VA’s comprehensive approach to suicide prevention considers the many factors that contribute to risk for suicide and looks beyond the individual—to family members, caregivers, peers, and communities—for support in preventing it. We use the latest available research to develop evidence-based, multidisciplinary approaches to promote health, prevent disease, and help people lead longer lives. Evidence-based mental health and substance use disorder treatments focus on helping Veterans recover and meet their goals. To read more about these treatments, visit www.mentalhealth.va.gov/mentalhealth/about/index.asp and www.mentalhealth.va.gov/substance-abuse/treatment.asp.

VA’s comprehensive approach is grounded in four key areas:

- **Preventing suicidal behavior.**
- **Offering whole health care,** which considers the patient’s care preferences, as well as factors beyond mental health, including physical health, spiritual health, alcohol or substance use services, and life events.
- **Using data and research** to tailor approaches to specific Veteran populations.
- **Collaborating with diverse communities** to empower their members to participate in suicide prevention efforts.

Role of Caregivers in Suicide Prevention

Caregivers play an important role in a Veteran’s life—sometimes a lifesaving one. Whether you’re the spouse, another family member, or a friend of a Veteran, you may be the first to recognize changes in mood and behavior, such as expressions of anger or emotional pain or increasing use of alcohol or drugs.

No matter your relationship with the Veteran, as a caregiver, you have a vital role in supporting the Veteran and preventing a crisis. Here are some steps that can help:
• Learn about risk factors and how to recognize suicide warning signs.
• Watch the VA S.A.V.E. training video, which is designed to enable anyone to demonstrate care, support, and compassion when talking with a Veteran who could be at risk for suicide. (See the text box to the right for more information.)
• Attend medical appointments with the Veteran. Talk with their health care team to better understand their care needs and advocate to be involved in their care.
• Encourage the Veteran to pursue mental health treatment, including treatment of substance use disorders and—in this and other ways—help reduce the stigma they may associate with seeking treatment.
• Support adherence to medication and to treatment plans.
• Participate in the Veteran’s safety planning. Be familiar with the Veteran’s safety plans so that you can reinforce coping strategies.
• Discuss access to lethal means. Lethal means are objects like guns, medications, alcohol, opioids or other substances, ropes, cords, or sharp objects that can be used during a suicidal crisis. Better storage practices of potentially harmful things can help make the home safe and save lives.
  • Thoughts about suicide are often short-lived. A safe home environment can buy you, or a person you’re concerned about, time to get help. Safely storing things that can be used to harm oneself, such as firearms and medications, or removing them from your home—even temporarily—can save lives.
  • To learn more about safe home environments and Lethal Means Safety, visit: www.keepitsecure.net.
• Help support the Veteran’s sense of connectedness in the community, increasing social support and a sense of belonging.

Caregivers Are Our Partners in Care

Caregivers are advocates and partners in the care of the Veteran. Maintaining communication with other members of the health care team is an important part of providing the Veteran the best care possible.

• Attend appointments • Ask questions • Track medications • Make lists and schedules
Risk Factors and Protective Factors

Knowing about risk factors—and protective factors—is key to providing Veterans with support and preventing a crisis.

*Veterans and non-Veteran adults share many important risk factors and protective factors* when it comes to suicide.

- **Risk** factors are characteristics associated with an increased likelihood of suicidal behaviors. Risk factors for suicide include prior suicide attempts (the period immediately following a suicide attempt is one of high risk); certain mental health conditions or substance use disorders; access to lethal means, such as firearms or certain medications; and stressful life events, such as divorce, job loss, or the death of a loved one. For more information and support for family members coping with suicidality, read VA’s resource guide: [www.mirecc.va.gov/visn19/docs/ResourceGuideFamilyMembers.pdf](http://www.mirecc.va.gov/visn19/docs/ResourceGuideFamilyMembers.pdf).

- **Protective** factors can help offset risk factors. These are characteristics associated with a decreased likelihood of suicidal behaviors. Factors that protect against suicide risk include access to mental health care, access to care for substance use disorders, feeling connected to others, adaptive spiritual functioning, and positive coping skills.

*Veterans also have unique characteristics and experiences* related to their military service that may increase their suicide risk or protect them against it:

- **Veteran risk factors** include transition-related challenges, posttraumatic stress disorder, traumatic brain injury, and experience with firearms.

- **Veteran protective factors** include resilience, a sense of belonging and purpose through military service, access to VA mental health care and care for substance use disorders, and positive coping skills learned in high-stress settings.

To prevent Veteran suicide, we must work together to increase protective factors while decreasing risk factors in communities across the nation.

**Warning Signs**

Recognizing the warning signs for suicide risk and knowing how to respond to them are important. Ensure that you know how to recognize these warning signs:

- Hopelessness; feeling like there’s no way out
- Anxiety, agitation, sleeplessness, or mood swings
- Feeling like there is no reason to live
- Rage or anger
- Engaging in risky activities without thinking
- Increasing alcohol or drug use
- Withdrawing from family members and friends

Are you a Veteran in crisis or concerned about one?

Call **1-800-273-8255** and Press 1, text to **838255**, or chat online at [VeteransCrisisLine.net/Chat](http://VeteransCrisisLine.net/Chat).

Call 911 for emergency assistance.

Go to the nearest emergency room.

Find the VA resources nearest to you at [www.VeteransCrisisLine.net/Get-Help/Local-Resources](http://www.VeteransCrisisLine.net/Get-Help/Local-Resources).
The presence of the following signs requires *immediate* attention:

- Thinking about hurting or killing oneself
- Looking for ways to kill oneself
- Talking about death, dying, or suicide
- Self-destructive behavior, such as problems with alcohol or drug use or carelessly handling weapons

**How Caregivers Can Support Veterans**

From managing a household to health care visits, to providing emotional support or hands-on care, a caregiver’s list of responsibilities may seem endless. However, taking a few extra steps with the Veteran you care for can be critical in preventing a crisis or keeping a crisis from escalating.

**Create a Safety Plan**

Veterans who are at risk for suicide or who have survived a suicide attempt should have a safety plan in place. As a caregiver, you can help the Veteran you care for create this plan. Working with the Veteran on a safety plan can help avert or mitigate crises, providing the Veteran with a list of coping strategies, sources of support, and resources they can turn to in times of distress.

The safety plan should be brief, easy to read, and written in the Veteran’s own words. Safety plans should be easily accessible to the Veteran and select family members, friends, and caregivers at all times.

A safety plan should include six steps:

1. **Recognizing warning signs:** “These are my warning signs that things are starting to feel out of control.”
   - Take a walk or engage in some other form of exercise.
   - Develop a healthy hobby, such as dancing.
   - Journal your thoughts and feelings.
   - Relax with meditation or yoga.
   - Find peaceful focus through spirituality and prayer.
2. **Using internal coping strategies:** “When I notice these warning signs, these are things that I can do on my own to help make sure I do not act on my suicidal thoughts or urges.”
   - Go to the gym.
   - Visit a coffee shop.
   - Take a walk in the park.
   - Check on a friend or neighbor.
3. **People and social settings that provide distraction:** “When my initial coping strategies do not fully resolve the situation, I will reach out to others.”
   - Call a trusted friend or family member.
5. **Professionals or agencies I can contact during a crisis:** “When I need to talk to a mental health professional or other provider, I will call one.”
   - Call a therapist.
   - Call the Veterans Crisis Line (1-800-273-8255 and Press 1).
   - Call a doctor’s office.

6. **Making the environment safe:** “To help keep myself safe, I will remove or safely store things I could use to hurt myself.”
   - Check the environment for unused medications that can be recycled or secured.
   - Secure firearms separate from ammunition.
   - Give potentially self-harming object(s) to a trusted adult for safekeeping.
   - Remove alcohol or other substances that may pose a risk.
   - Post a completed safety plan where it is easy to find and share it with trusted family, friends, or neighbors.

VA’s safety plan template and more information are available online at [https://starttheconversation.veteranscrisisline.net/media/1048/safety-plan-template.pdf](https://starttheconversation.veteranscrisisline.net/media/1048/safety-plan-template.pdf). You can also use the template in the appendix.


To learn more about the importance of creating a safety plan that is tailored to individual or family needs and can support Veterans and loved ones in the home who may be in crisis, download VA’s “Fierce Loyalty” video at [www.VeteransCrisisLine.net/video-downloads/#loyalty](http://www.VeteransCrisisLine.net/video-downloads/#loyalty).

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**Practice Safe Firearm Storage**

If you or the Veteran you care for owns a firearm, discussing ways to safely store firearms may help prevent a crisis or accidents in the home.

VA respects the important role firearms play in many Veterans’ lives and is dedicated to educating Veterans and their families about safely storing firearms when not in use, in a way that is consistent with each Veteran’s values and priorities. Practicing safe firearm storage is important for creating safer homes and preventing suicide.

Safely storing firearms when not in use (i.e., storing them locked and unloaded) puts **time and space** between an individual in distress and a firearm. Increasing the time and distance between someone in a suicidal crisis and access to lethal means can reduce suicide risk and **save lives**. While some suicidal crises last a long time, most last minutes to hours, and a safely stored firearm can buy you, or the person you’re concerned about, time to get professional help.

It’s a myth that somebody who really wants to die by suicide will find a way to do so. People who are suicidal generally do not seek other ways to attempt suicide if they do not have immediate access to the method they planned to use or if safeguards make using that method more difficult. For example, if
someone in crisis plans to use a firearm to attempt suicide, they are not likely to try to use other methods if their firearm is safely stored or removed from the home.

Safe firearm storage practices involve using cable or trigger locks and making sure firearms are unloaded and secured when not in use, with ammunition stored separately. More information about firearm storage options can be found at the Project ChildSafe website of the National Shooting Sports Foundation: www.projectchildsafe.org/.

Veterans and their families, caregivers, and loved ones can also request a gun lock from any VA suicide prevention coordinator (SPC) (find your local SPC at www.VeteransCrisisLine.net/get-help/local-resources). In addition, the National Shooting Sports Foundation website (www.nssf.org/safety) can help you learn more about effective ways to safely secure firearms and find storage options that work best for you and your family.

It’s never easy to discuss suicide, but it could save a life. Starting the conversation about safely handling and storing firearms could save a Veteran’s life. Here are some key talking points to help you get started:


**Key Points for Talking About Firearm Safety**

The best way to find out if a Veteran you’re concerned about has access to firearms is to ask. If the Veteran has access to a firearm, suggest they take the following steps to keep themselves and their family safe:

- Keep guns locked and unloaded when not in use so they cannot be accessed by children and unauthorized adults.
- Store ammunition separately from firearms and out of the reach of children and unauthorized adults.
- Regularly reassess steps to ensure safe storage and use of firearms, especially during periods of increased stress or emotional crisis.
- Request a gunlock from your local VA suicide prevention coordinator (SPC). Find your SPC using the VA Resource Locator.

**Safely Store and Dispose of Medications**

Taking medications is part of a healthy life for some Veterans and their family members, but medications should be safely and securely stored when they are not in use. Caregivers can prevent intentional or unintentional overdoses by managing the Veteran’s medication dosages and safely disposing of unused or expired medications.

VA facilities can provide safe means of medication disposal. More information can be found at: www.pbm.va.gov/PBM/vacenterformedicationsafety/vacenterformedicationsafetyprescriptionsafety.asp. All VA pharmacies have receptacles for medication disposal. To find a location, visit https://apps2.deadiversion.usdoj.gov/pubdispsearch/spring/main?execution=e2s1.

Caregivers should ask a doctor or pharmacist about other options for safely storing medications or disposing of unused medications.
Encourage Substance Use Disorder Treatment

Substance use disorders (SUD) can have a major impact on the lives of Veterans and their families. While these conditions are relatively common, many people are not aware that they are associated with increased suicide risk. There are effective, evidence-based treatments that reduce the risk of suicide and premature death from all causes, including those related to SUD disorders. Effective SUD treatments available through VA include brief counseling; other behavioral treatment approaches; and medications for alcohol, tobacco, and opioid use disorders. Caregivers can provide information about the effectiveness of SUD treatment and encourage engagement in treatment. Information on substance use disorder treatments can be found at www.mentalhealth.va.gov/substance-abuse/treatment.asp.

VA SUD treatment is tailored to individual needs and preferences, including assessment and treatment of common co-occurring conditions, such as PTSD and depression. Caregivers can find locations for VA substance use disorder treatment at: www.va.gov/directory/guide/sud.asp.

VA also has specific resources (e.g., quit line, texts) to support Veterans during tobacco quit attempts at: https://veterans.smokefree.gov/.
**Assist in Pain Management**

Pain can affect sleep, mood, stress levels, and level of activity. Living with chronic pain can also increase the risk for suicide. Caregivers of Veterans experiencing pain can help the Veteran manage the pain and its related effects. Please visit [www.va.gov/PAINMANAGEMENT/Veteran_Public/index.asp](http://www.va.gov/PAINMANAGEMENT/Veteran_Public/index.asp) for tools, resources, and information on how to manage pain.

Caregivers can find additional information about pain management and resources for complementary therapies, such as cognitive behavioral therapy, acceptance and commitment therapy, and physical therapy at [www.va.gov/PAINMANAGEMENT/Veteran_Public/Complementary_Treatments.asp](http://www.va.gov/PAINMANAGEMENT/Veteran_Public/Complementary_Treatments.asp).

**Access Communities of Support**

Caregivers help Veterans develop a support system and a sense of connection with their community that reinforces safety and comfort by letting Veterans know that someone is there for them. Research shows that Veterans with a strong support system tend to have more positive mental health outcomes, including lower rates of suicidal ideation.\(^1\) Communities of support—whether these are in person (e.g., families, friends, and neighbors) or virtual (e.g., online or social media networks)—are critical to one’s mental well-being.

**Peer Support**

During military service, many Veterans had built-in social support and developed unit cohesion, along with a sense of belonging, purpose, and connection. When a Veteran is back home, it may be challenging to find peers who understand their background, military experiences, and how to reintegrate into the civilian community. Caregivers will be among the first to notice Veterans who are missing their peers and can help connect them with peer support.

One source of this support is the peer specialists at VA who work closely with clinical staff, including suicide prevention coordinators, to provide direct support to Veterans. As Veterans themselves, peer specialists can help Veterans identify their own skills and strengths. They may also help the Veteran feel more comfortable talking about topics related to their military experience. Learn more at [www.va.gov/health-care/health-needs-conditions/mental-health/](http://www.va.gov/health-care/health-needs-conditions/mental-health/).

**Social Media Support**

In this digital age, it’s common to find sources of support online, especially through mobile apps and social media. Caregivers are often connected with Veterans in online communities and can provide and promote additional support and connectedness for Veterans through technology.

That’s why VA has collaborated with technology organizations—CaringBridge ([www.caringbridge.org](http://www.caringbridge.org)), Objective Zero Foundation ([www.objectivezero.org](http://www.objectivezero.org)), Code of Support

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Foundation (www.codeofsupport.org), and RallyPoint (www.rallypoint.com)—that share our commitment to preventing Veteran suicide. These organizations are working with VA to promote social connectedness and expand the reach of lifesaving resources through mobile apps and online platforms. Caregivers can use these technologies to stay connected to the Veterans in their lives and to connect with other caregivers and military families. These social media platforms or apps are easy to use and are available at your fingertips. Learn more about social media safety with VA’s toolkit at http://www.mentalhealth.va.gov/suicide_prevention/docs/OMH-074-Suicide-Prevention-Social-Media-Toolkit-1-8_508.pdf

Find additional information on these VA partners in the resources section at the end of this toolkit.

**Chaplain Support**

In times of stress, turning to religious or spiritual care may help alleviate emotional distress, provide hope, strengthen faith or spiritual connections, and provide social interaction and support. Daily spiritual practices and engagement in a church or other type of faith-based community have been reported to be generally protective against suicide.

VA chaplains are available as a resource, refuge, or referral point for Veterans and their families and caregivers.

Whether you or the Veteran you care for belongs to a faith community, practices meditation, or simply wishes to seek guidance, VA chaplains provide support and care and can connect you with resources within VA or in the community, including connection to a local spiritual community.

VA chaplains serve in a variety of roles, including as a member of the Veteran’s clinical care team. They can assist you with decision-making and communication between the Veteran, you as the caregiver, and health care providers. VA chaplains can also mediate conflicts between Veteran patients, their families, and VA staff members.

In addition, VA chaplains can help interpret multifaith and multicultural traditions and lead observances, worship, prayers, blessings, and more. For more information, please contact your local VA medical center and request to be connected to Chaplain Services.

To help the Veteran you care for access support and connection outside the home, see the information about VA’s programs in the resources section at the end of this toolkit.
The Veterans Health Administration (VHA) serves more than nine million enrolled Veterans annually. An estimated 25% of these VHA enrollees reported needing the support of a caregiver. At VA, we know that for caregivers, the stress of managing responsibilities, tasks, and other needs may take a toll—physically, emotionally, and mentally.

With the number of roles and responsibilities caregivers take on, it can be difficult to care for one’s own well-being. Knowing how and when to seek support can be challenging, and life events, careers, families, and other responsibilities or stressors can distract caregivers from seeking their own care. It’s imperative to know how to easily find and access resources that may help.

VA offers numerous services to support caregivers, and staff are available to help them connect to the available resources that best fit their needs. These services are available both in and out of the home to provide the best care.

**VA Caregiver Support Program**

The mission of the VA Caregiver Support Program (CSP) is to promote the health and well-being of family caregivers who care for our nation’s Veterans—through education, resources, support, and services. The CSP is comprised of two programs: Program of Comprehensive Assistance for Family Caregivers (PCAFC) and Program of General Caregiver Support Services (PGCSS).

**Program of Comprehensive Assistance for Family Caregivers**

The Program of Comprehensive Assistance for Family Caregivers (PCAFC) supports family caregivers of eligible Veterans who incurred or aggravated a serious injury (including serious illness) in the line of duty in the active military, naval, or air service on or after September 11, 2001, or on or before May 7, 1975. PCAFC eligibility for all remaining eras will expand on October 1, 2022. PCAFC is a clinical program that provides enhanced services, including a monthly stipend, counseling and mental health services, respite care, and certain beneficiary travel benefits, to eligible family caregivers. Some caregivers may also be eligible for health care through the Civilian Health and Medical Program of VA (CHAMPVA). To read more about CHAMPVA, visit [www.va.gov/health-care/family-caregiver-benefits/champva/](http://www.va.gov/health-care/family-caregiver-benefits/champva/). To learn more about PCAFC, visit [www.va.gov/health-care/family-caregiver-benefits/comprehensive-assistance/](http://www.va.gov/health-care/family-caregiver-benefits/comprehensive-assistance/). For fact sheets and to apply, visit [https://www.caregiver.va.gov/](https://www.caregiver.va.gov/).

**Program of General Caregiver Support Services**

The Program of General Caregiver Support Services (PGCSS) supports caregivers providing care across the continuum to Veterans of all eras who are enrolled in VA health care. No application is required. PGCSS provides coaching and skills training to caregivers, including strategies and techniques in caring for the Veteran’s specific needs. Each facility offers VA S.A.V.E. training to caregivers, helping them
identify when the Veteran they care for may be at risk for suicide—including steps caregivers can take in the vital role of suicide prevention.

PGCSS also offers an online workshop and caregiver text support. Support groups and individual support from clinical staff are also available. VA’s Caregiver Support Program (CSP) website offers tips, tools, and other information and services to family members and friends who care for Veterans.

Caregiver self-care courses focusing on supporting and meeting the needs of caregivers are available. Topics include Managing Stress, Problem Solving, Taking Care of Yourself, Handling Emotions, and Lowering Stress, Improving Mood.

To access support and resources for caregivers of Veterans of all service eras, or to connect with a Caregiver Support Program team, available at every medical center, visit www.caregiver.va.gov or call VA’s Caregiver Support Line at 1-855-260-3274.

Maintaining Mental Wellness

As a caregiver to a Veteran, you are mindful of the Veteran’s mental wellness, but you also need to maintain your own mental health. Checking in with your health care provider, seeking support from your friends and community, and finding time to move the body, exercise, meditate, or relax are important strategies to consider for increasing and maintaining your well-being. Several VA CSP resources are available to support you:

- **VA’s Caregiver Support Line** is staffed by caring licensed professionals who can connect you with VA services or a caregiver support coordinator at your nearest VA medical center—or just listen, if that’s what you need right now. Call 1-855-260-3274.

- **Resources for Enhancing All Caregivers’ Health (REACH) Intervention** is an evidence-based intervention that provides individual support to overwhelmed caregivers of Veterans with dementia, spinal cord injury, multiple sclerosis, posttraumatic stress disorder, or amyotrophic lateral sclerosis. Caregivers of Veterans can learn to take better care of themselves and their loved ones by building their skills in stress management, mood management, and problem-solving. Visit www.caregiver.va.gov/REACH_VA_Program.asp.

- **Building Better Caregivers (BBC)** is a six-week online workshop for caregivers who are caring for someone with dementia, memory problems, posttraumatic stress disorder, serious brain injury, or any other serious injury or illness. This workshop is geared toward both caregivers of Veterans and Veterans who are themselves serving as caregivers. BBC trains caregivers in providing better care and managing their own emotions, stress, and physical health. For more information about BBC, please contact your Caregiver Support Program team.

- **VA’s CSP Peer Support Mentoring (PSM) Program** enables caregivers to receive guidance from VA-trained peers and to share their experiences, wisdom, skills, and passion with other
caregivers. Developed to strengthen relationships between caregivers, PSM provides an opportunity for networking and empowers caregivers to help each other. For more information, visit www.caregiver.va.gov/Care_Caregivers.asp.

For more information or to access these resources, please contact your Caregiver Support Program team at https://www.caregiver.va.gov/support/New_CSC_Page.asp.

Additional Resources

Financial Support Services

VA understands that providing caregiving can affect one’s financial stability. Balancing a budget may be challenging, given changes in income or benefits, as well as additional costs. The Caregiver Support Program offers a budget sheet and, along with the USAA Educational Foundation, has developed a series of videos on financial and other relevant topics. To view this series, visit www.ruralhealth.va.gov/vets/resources.asp#dem (scroll down to see all the offerings in the caregiver video series).

VA Mobile Apps

The VA App Store—https://www.mobile.va.gov/appstore—can help Veterans manage their care and stay in touch with their VA care team. There are several apps that can also assist caregivers and families.

PTSD Family Coach

Living with a family member who has PTSD can be stressful. The PTSD Family Coach app provides support for concerned family members of those with PTSD. The app can help caregivers learn about PTSD, how to take care of oneself, and how to manage the relationship with a loved one or children. PTSD Family Coach also has information on how to help Veterans get the treatment they deserve.

Mindfulness Coach

Mindfulness Coach was developed to help Veterans, service members, and others learn how to practice mindfulness. Mindfulness has been shown to be effective for reducing stress, improving emotional balance, increasing self-awareness, helping with anxiety and depression, and coping more effectively with chronic pain. The app provides a gradual, self-guided training program that helps users to understand and adopt a simple mindfulness practice. Mindfulness Coach also offers a library of information about mindfulness, 12 audio-guided mindfulness exercises, a growing catalog of additional exercises available for free download, goal setting and tracking, a mindfulness mastery assessment to help track your progress over time, customizable reminders, and access to other support and crisis resources.

Couples Coach

Couples Coach is designed for partners who want to improve their relationship and explore new ways to connect. The app takes users through five levels of expert-written education and engaging behavioral
exercises informed by science. Popular exercises, like Using I Messages and Active Listening, are brought to life in a dynamic and interactive format.

Couples Coach pairs up partners as they explore assessments and share results, learn about different approaches to common relationship issues, and review available resources in their communities. It also includes comprehensive relationship information for couples living with PTSD.

Although Couples Coach can help improve communication and satisfaction in relationships, it isn’t a replacement for face-to-face couples counseling. The app features a couples counseling locator for finding a professional counselor, along with several other local and national resources.

**Insomnia Coach**

The Insomnia Coach app was created to help manage insomnia. The app is based on Cognitive Behavioral Therapy for Insomnia (CBT-I). Guided training and tips help track insomnia and improve sleep.

**Live Whole Health**

Learn skills to help you reach whole health goals. VA’s Live Whole Health app is a free, easy-to-use tool created for Veterans and others who are ready to take the next step in their whole health journey. Whole health is VA’s holistic approach to care that supports health and well-being. Whole health centers care around what matters to you, not what is the matter with you. With this app, one can create a personal health inventory, set goals, and learn more about whole health. The Live Whole Health app is not meant to replace professional care.

**Respite**

Respite is a short-term or time-limited break for families and caregivers. Respite can help relieve stress, restore energy, and promote a sense of balance in life. It is important for caregivers to take a break from providing care by allowing the support of available family or friends who can care for the Veteran and/or scheduling care through a professional agency.

**Respite Care at VA**

*Respite Care* is a program that pays for care for a short time when family caregivers need a break, need to run errands, or need to go out of town for a few days. Respite Care can be helpful to Veterans of all ages and their caregiver.

**There are two types of respite:**

- **Home Respite Care** is a service that pays for a person to come to a Veteran's home or for a Veteran to go to an adult day health care program while their family caregiver takes a break or runs errands.
- **Nursing Home Respite Care** is a service that pays for a Veteran to go to a nursing home while the family goes out of town for a few days without worrying about leaving the Veteran alone at home. Nursing home respite may take place in a VA Community Living Center or a community nursing home and is available for a maximum of 30 days each calendar year. This type of respite should be scheduled in advance. Services may vary by location.
The program is for Veterans who need help with activities of daily living. Examples include help with bathing, dressing, or fixing meals. This program is also for Veterans who are isolated, or their caregiver is experiencing burden. Respite Care can be used in combination with other home- and community-based services.

Respite Care can help lower the stress that Veterans and their family caregiver may feel when managing a Veteran's short-term or long-term care needs at home.

**Respite Relief for Military and Veteran Caregivers Program**

This is a no-cost service offered by the Elizabeth Dole Foundation, CareLinx, Wounded Warrior Project, and AARP. The program offers 35 hours of no-cost respite care to qualifying military and Veteran caregivers. In response to the COVID-19 pandemic, CareLinx and Wounded Warrior Project donated one million dollars each to offer additional support to military and Veteran caregivers.

[https://hiddenheroes.org/respite/](https://hiddenheroes.org/respite/)
## Resources for Veterans and Their Caregivers and Families

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<thead>
<tr>
<th>Resource</th>
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<tr>
<td><strong>VA Resources</strong></td>
<td>Make the Connection</td>
<td>MakeTheConnection.net</td>
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<tr>
<td><strong>VA Caregiver Support Program</strong></td>
<td>This online resource connects Veterans, their family members and friends, and other supporters with information and solutions to issues affecting their lives.</td>
<td><a href="http://www.caregiver.va.gov">www.caregiver.va.gov</a></td>
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<td></td>
<td>The VA Caregiver Support Program offers a wide array of services to support caregivers. Caregivers of Veterans of all service eras can find tips, tools, videos, and links to resources on the website or call VA’s Caregiver Support Line at 1-855-260-3274. Every VA facility has a Caregiver Support Program team coordinator to assist family caregivers with support and services. The online directory of VA Caregiver Support Program team coordinators is searchable by state and U.S. territory.</td>
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<tr>
<td><strong>VA Chaplain Support</strong></td>
<td>VA chaplains assist in meeting the spiritual health care needs of Veterans. Chaplains provide support and care and can connect Veterans and families with resources within VA or in the community. Every VA medical center has chaplain coverage 24 hours a day and spaces for prayer and meditation.</td>
<td><a href="http://www.patientcare.va.gov/chaplain/index.asp">www.patientcare.va.gov/chaplain/index.asp</a></td>
</tr>
<tr>
<td><strong>VA Mental Health</strong></td>
<td>VA has a variety of mental health resources, information, treatment options, and more—all accessible to Veterans, Veterans’ supporters, and the general public.</td>
<td><a href="http://www.mentalhealth.va.gov/">www.mentalhealth.va.gov/</a></td>
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<tr>
<td><strong>VA MISSION Act of 2018 (Benefits for Caregivers)</strong></td>
<td>The MISSION Act supports improved health care for Veterans and increased support to caregivers. The act supports VA’s ongoing suicide prevention and mental health initiatives by bolstering mental health services for women, broadening telehealth services, providing free mobile apps for Veterans and their families, improving access to care, and using telephone coaching to assist Veterans’ families. The MISSION Act website enables users to download benefit applications, find benefit coordinators, and more.</td>
<td><a href="http://www.va.gov/opa/pressrel/pressrelease.cfm?id=5264">www.va.gov/opa/pressrel/pressrelease.cfm?id=5264</a></td>
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<td>VA National Center for PTSD</td>
<td>The VA National Center for PTSD is the world’s leading research and education center of excellence on PTSD and traumatic stress. Visitors can sign up to receive research updates, find a provider, get tips and tools, and more. Information on evidence-based treatments is provided in the video “‘Evidence-Based’ Treatment: What Does It Mean?” and other brief videos about evidence-based treatments for posttraumatic stress disorder.</td>
<td><a href="http://www.ptsd.va.gov">www.ptsd.va.gov</a> <a href="http://www.ptsd.va.gov/appvid/video/index.asp">www.ptsd.va.gov/appvid/video/index.asp</a></td>
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<tr>
<td>VA Pain Management</td>
<td>VA provides links to resources on pain management, including complementary pain management treatments, such as physical therapy, cognitive behavioral therapy, acceptance and commitment therapy, whole health, and mindfulness.</td>
<td><a href="http://www.va.gov/PAINMANAGEMENT/Veteran_Public/index.asp">www.va.gov/PAINMANAGEMENT/Veteran_Public/index.asp</a> <a href="http://www.va.gov/PAINMANAGEMENT/Veteran_Public/Complementary_Treatments.asp">www.va.gov/PAINMANAGEMENT/Veteran_Public/Complementary_Treatments.asp</a></td>
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<tr>
<td>VA Resource Locator</td>
<td>The resource locator connects you with local support available through VA, the National Resource Directory, and the Substance Abuse and Mental Health Services Administration. This tool can help you find VA suicide prevention coordinators, VA crisis centers, VA medical centers, outpatient clinics, Vet Centers, Veterans benefits offices, and other community-based services in your area.</td>
<td>VeteransCrisisLine.net/get-help/local-resources</td>
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<tr>
<td>VA Substance Use Disorder (SUD) Treatment Locator and Services</td>
<td>There are proven ways to help Veterans recover from alcohol or drug use disorders. VA has many resources to help Veterans and their loved ones get answers to their questions, find support, access treatment, and recover. These links connect you with information about effective SUD treatments available through VA and locations for VA SUD treatment.</td>
<td><a href="http://www.mentalhealth.va.gov/substance-abuse/treatment.asp">www.mentalhealth.va.gov/substance-abuse/treatment.asp</a> <a href="http://www.va.gov/directory/guide/sud.asp">www.va.gov/directory/guide/sud.asp</a></td>
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<tr>
<td>VA Suicide Prevention</td>
<td>VA’s top clinical priority is preventing suicide among all Veterans—including those who do not, and may never, seek care within the VA health care system. You can explore suicide prevention</td>
<td><a href="http://www.mentalhealth.va.gov/suicide_prevention/index.asp">www.mentalhealth.va.gov/suicide_prevention/index.asp</a></td>
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### VA Suicide Prevention Toolkit for Caregivers

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<td>resources to build networks of support among community-based organizations, Veterans Service Organizations, health care providers, and other members of your community to strengthen protective factors for Veterans.</td>
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<tr>
<td>Veterans Crisis Line</td>
<td>The Veterans Crisis Line connects Veterans and their families and friends with qualified, caring VA responders. Call <strong>1-800-273-8255 and Press 1</strong>, text to <strong>838255</strong>, or chat online at <strong>VeteransCrisisLine.net/Chat</strong> to receive confidential crisis intervention and support, available 24 hours a day, 7 days a week, 365 days a year.</td>
<td>VeteransCrisisLine.net</td>
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<td>Additional Resources</td>
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<td>AARP</td>
<td>AARP’s “Military Caregiving Guide: For Veterans, Service Members, and Their Families” addresses five key issues that family caregivers face.</td>
<td><a href="http://www.aarp.org/content/dam/aarp/caregiving/2019/05/military-caregiving-guide-aarp.pdf">www.aarp.org/content/dam/aarp/caregiving/2019/05/military-caregiving-guide-aarp.pdf</a></td>
</tr>
<tr>
<td>American Foundation for Suicide Prevention</td>
<td>VA, the U.S. Department of Defense, and the American Foundation for Suicide Prevention (AFSP) are working together to prevent service member and Veteran suicide by building a nationwide community empowered by research and education. AFSP has chapters across the country with volunteers that provide support and services in their communities.</td>
<td><a href="http://www.afsp.org">www.afsp.org</a></td>
</tr>
<tr>
<td>CaringBridge</td>
<td>VA works with the global nonprofit social network CaringBridge to strengthen Veterans’ connections and communication with their support networks. CaringBridge provides free and secure personal websites as dedicated platforms for families and friends to communicate with and support loved ones during their health care journeys.</td>
<td><a href="http://caringbridge.org/military">http://caringbridge.org/military</a></td>
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<tr>
<td>Centerstone</td>
<td>Centerstone’s Military Services network includes more than 1,000 health care providers who serve all 50 states, the District of Columbia, and Puerto Rico. Centerstone connects active military, Veterans, and their families with counseling, housing assistance, employment guidance, therapeutic retreats, and more.</td>
<td><a href="http://www.centerstone.org/locations/military-services">www.centerstone.org/locations/military-services</a></td>
</tr>
<tr>
<td>Coaching Into Care</td>
<td>Coaching Into Care is VA’s national telephone service to educate, support, and empower family members and friends who are seeking care or services for a Veteran.</td>
<td><a href="http://www.mirecc.va.gov/coaching">www.mirecc.va.gov/coaching</a></td>
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<td>Code of Support Foundation PATRIOTlink</td>
<td>Code of Support Foundation’s PATRIOTlink® cloud-based navigation platform is a tactical solution that facilitates integrated efforts between support organizations, ensuring that service members, Veterans, and their families get the holistic support they need to successfully transition back into civilian life.</td>
<td><a href="http://www.patriotlink.org/">www.patriotlink.org/</a></td>
</tr>
<tr>
<td>Cohen Veterans Network</td>
<td>The Cohen Veterans Network Inc., a not-for-profit philanthropic organization, was created to serve Veterans and their families by providing high-quality, accessible, and integrated mental health care. Through client-centered, customized outpatient care, the organization supports Veterans and their families as they begin their next mission: healthy and happy lives.</td>
<td><a href="http://www.cohenveteransnetwork.org">www.cohenveteransnetwork.org</a></td>
</tr>
<tr>
<td>Compassionate Contact Corps</td>
<td>The Compassionate Contact Corps provides phone and video visits between trained volunteers and Veterans referred to the program through one of their VA clinicians (e.g., physician, social worker). This program primarily benefits lonely and socially isolated Veterans but does offer some caregiver respite as well. The program matches volunteers and Veterans through shared interests. The training guide was designed through a partnership between Center for Development and Civic Engagement (formerly VA Voluntary Service) and numerous internal VA partners. It is also an American Red Cross “Signature Program.” The goal is to accommodate all Veterans that have been referred and would benefit from this social prescription program. If a referral is made for a Veteran and the facility does not have a program, Center for Development and Civic Engagement will place the Veteran with another virtual volunteer through one of our implementation mentors.</td>
<td><a href="https://blogs.va.gov/VAntage/81831/vas-compassionate-contact-corps/">https://blogs.va.gov/VAntage/81831/vas-compassionate-contact-corps/</a></td>
</tr>
<tr>
<td>Disabled American Veterans (DAV)</td>
<td>DAV provides services and support for caregivers of severely disabled Veterans. The Veterans Service Organization provides advocacy for caregiver benefits, as well as education and other caregiver resources.</td>
<td><a href="http://www.dav.org/caregiver">www.dav.org/caregiver</a></td>
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<td>Easterseals</td>
<td>Easterseals supports family caregivers, including caregivers to our nation’s Veterans. Support and resources for military caregivers include free caregiving webinars, military caregiver training, and respite care.</td>
<td><a href="http://www.easterseals.com/explore-resources/for-caregivers/#militarycaregiver">www.easterseals.com/explore-resources/for-caregivers/#militarycaregiver</a></td>
</tr>
<tr>
<td>Elizabeth Dole Foundation</td>
<td>Founded by Sen. Elizabeth Dole in 2012, the Elizabeth Dole Foundation adopts a comprehensive approach to advocacy, working with leaders in the public, private, nonprofit, and faith communities to recognize military caregivers’ service and promote their well-being.</td>
<td><a href="http://www.elizabethdolefoundation.org">www.elizabethdolefoundation.org</a></td>
</tr>
<tr>
<td>Hidden Heroes (Elizabeth Dole Foundation)</td>
<td>Hidden Heroes seeks to raise awareness of the issues military caregivers can face every day. This seeks to inspire individuals, businesses, communities, and civic, faith, and government leaders to act in supporting military caregivers in their community.</td>
<td><a href="http://www.elizabethdolefoundation.org/hidden-heroes">www.elizabethdolefoundation.org/hidden-heroes</a></td>
</tr>
<tr>
<td>Military &amp; Veteran Caregiver Experience Map (Elizabeth Dole Foundation)</td>
<td>VA partnered with the Elizabeth Dole Foundation and Philips to develop the Caregiver Journey Map for military and Veteran caregivers. The map provides a way to document the caregiver journey and provides guidance on how caregivers’ evolving experiences affect their lives. It also provides information at key points in a caregiver’s journey and details opportunities for intervention through different levels of care and support.</td>
<td><a href="https://caregiverjourney.elizabethdolefoundation.org/">https://caregiverjourney.elizabethdolefoundation.org/</a></td>
</tr>
<tr>
<td>FORGE Veteran &amp; First Responder Healthcare</td>
<td>Veteran &amp; First Responder Healthcare is a Veteran-owned and -operated organization that provides dual treatment for service members, Veterans, first responders, and their families dealing with substance use and behavioral health issues.</td>
<td><a href="https://forgehealth.com/vfr/">https://forgehealth.com/vfr/</a></td>
</tr>
<tr>
<td>George W. Bush Institute: Warrior Wellness Alliance</td>
<td>Veterans often have a specific set of needs in searching for a health care provider. National or community-based providers in the Warrior Wellness Alliance are trusted sources of information and resources for addressing the invisible wounds of war.</td>
<td><a href="http://www.bushcenter.org/veteran-wellness/index.html">www.bushcenter.org/veteran-wellness/index.html</a></td>
</tr>
<tr>
<td>Hiring Our Heroes</td>
<td>The U.S. Chamber of Commerce Foundation’s Hiring Our Heroes initiative is a nationwide effort to connect Veterans, service members, and military spouses with meaningful employment opportunities.</td>
<td><a href="http://www.hiringourheroes.org">www.hiringourheroes.org</a></td>
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<td>The Independence Fund</td>
<td>The Independence Fund assists severely wounded Veterans of any era, their caregivers, and the entire family of the wounded Veteran. The whole-family approach provides the best chance for sustained success in the Veteran’s recovery.</td>
<td><a href="https://independencefund.org/pages/caregiver-program">https://independencefund.org/pages/caregiver-program</a></td>
</tr>
<tr>
<td>National Alliance on Mental Illness (NAMI)</td>
<td>NAMI is the nation’s largest grassroots mental health organization dedicated to building better lives for the millions of Americans affected by mental illness. NAMI Family Support Group is a support group for family members, significant others, and friends of people with mental health conditions. Groups meet weekly, every other week, or monthly, depending on location. Find a local group here: <a href="https://www.nami.org/Support-Education/Support-Groups">https://www.nami.org/Support-Education/Support-Groups</a></td>
<td><a href="http://www.nami.org/Home">www.nami.org/Home</a></td>
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<tr>
<td>National Shooting Sports Foundation</td>
<td>VA and the National Shooting Sports Foundation (NSSF) are working together to educate Veterans and their families about ways to prevent suicide by firearm. VA’s partnership with NSSF helps educate communities and the firearm industry about the warning signs related to suicide, the safe storage of firearms, and where to go for suicide prevention resources.</td>
<td><a href="http://www.nssf.org/safety/suicide-prevention">www.nssf.org/safety/suicide-prevention</a></td>
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<tr>
<td>Objective Zero Foundation</td>
<td>The Objective Zero app connects service members, Veterans, and their family members and caregivers with peer support through videoconferencing, voice calls, and text messaging. Users also get free access to resources on mental health and wellness.</td>
<td><a href="http://www.objectivezero.org/app">www.objectivezero.org/app</a></td>
</tr>
<tr>
<td>Paralyzed Veterans of America</td>
<td>Paralyzed Veterans of America provides caregiver resources and offers support to Veterans and their families through employment services, legal services, assistance with benefits, and more.</td>
<td><a href="http://www.pva.org/find-support/caregiver-support">www.pva.org/find-support/caregiver-support</a></td>
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<tr>
<td>PsychArmor</td>
<td>PsychArmor’s free, online S.A.V.E. training was designed in partnership with VA to help anyone learn how to identify the signs of Veteran suicide risk, ask the Veteran questions, validate the Veteran’s experience, and encourage and expedite treatment.</td>
<td><a href="http://www.psycharmor.org/courses/s-a-v-e">www.psycharmor.org/courses/s-a-v-e</a></td>
</tr>
<tr>
<td>PsychArmor – VA S.A.V.E. Preventing Caregiver Suicide</td>
<td>After taking this PsychArmor course, you will develop an understanding of the increased risk for suicide we see in military and Veteran caregivers, identify the signs of an at-risk Veteran.</td>
<td><a href="https://learn.psycharmor.org/courses/va-save-preventing-caregiver-suicide">https://learn.psycharmor.org/courses/va-save-preventing-caregiver-suicide</a></td>
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<td>caregiver, and know steps you can take to help a Veteran caregiver.</td>
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<td>RallyPoint</td>
<td>RallyPoint is a social network that connects service members and Veterans to discuss military life, share information, and exchange stories. RallyPoint is a niche military platform with content curated by the military, for the military. Regardless of branch, generation, or rank, the RallyPoint community uses its shared experiences to create a diverse online culture rooted in support and trust.</td>
<td><a href="http://www.rallypoint.com">www.rallypoint.com</a></td>
</tr>
<tr>
<td>Rocky Mountain MIRECC for Suicide Prevention</td>
<td>Rocky Mountain Mental Illness Research, Education, and Clinical Center (MIRECC) offers free, online resources for Veterans and their families and caregivers, including “Suicide Prevention: A Guide for Military and Veteran Families.”</td>
<td><a href="http://www.mirecc.va.gov/visn19/education/products.asp">www.mirecc.va.gov/visn19/education/products.asp</a></td>
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<tr>
<td>Rosalynn Carter Institute for Caregiving</td>
<td>The Rosalynn Carter Institute for Caregiving’s programs include Dealing with Dementia, Benjamin Rose Institute on Aging Care Consultation, Rosalynn Carter Institute REACH (Resources Enhancing Alzheimer’s Caregiver Health), and Operation Family Caregiver. Operation Family Caregiver is a free program for anyone caring for a family member or friend with an injury due to military service from any era. It includes not only visible injuries but also invisible injuries, such as posttraumatic stress, major depression, or a traumatic brain injury.</td>
<td><a href="http://www.rosalynncarter.org/programs/military-caregivers/">www.rosalynncarter.org/programs/military-caregivers/</a></td>
</tr>
<tr>
<td>Semper Fi Fund</td>
<td>Semper Fi Fund provides direct financial assistance and vital programming for combat-wounded, critically ill, and catastrophically injured service members and their families during hospitalization.</td>
<td><a href="http://www.semperfifund.org/what-we-do/family-support">www.semperfifund.org/what-we-do/family-support</a></td>
</tr>
<tr>
<td>Tobacco Cessation Resources</td>
<td>This website is designed to help Veterans quit tobacco products. The site provides resources to support Veterans during a quit attempt, information on behavioral support programs (including text messaging and app-based programs), and an interactive page about nicotine replacement therapy.</td>
<td><a href="https://veterans.smokefree.gov/">https://veterans.smokefree.gov/</a></td>
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<td>Wounded Warrior Project®</td>
<td>Wounded Warrior Project® has partnered with four world-renowned academic medical centers to form the Warrior Care Network®—healing invisible wounds of service and improving the psychological healing of our nation’s Veterans. The Warrior Care Network® program provides Veterans who are living with posttraumatic stress disorder, traumatic brain injury, and related conditions with a year’s worth of mental health care during a two-to-three week intensive outpatient program that combines evidence-based treatments with alternative therapies.</td>
<td><a href="http://www.woundedwarriorproject.org/programs/warrior-care-network">www.woundedwarriorproject.org/programs/warrior-care-network</a></td>
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Appendix

Start the Conversation:
Safety Planning

A PLAN CAN SUPPORT VETERANS AND THEIR LOVED ONES
Veterans who are thinking about harming themselves or who have attempted suicide should create and keep a safety plan. It is important for the Veteran’s family members and loved ones to have a copy of the safety plan so they know what to do and where to get help in a crisis.

MAKE A PLAN TO DEAL WITH CRISIS
A safety plan is a written list of coping strategies and sources of support that Veterans can use before or during a suicidal crisis. The plan should be brief, easy to read, and in the Veteran’s own words. A safety plan should also be easily accessible to the Veteran and selected family members and friends at all times.

HOW TO DEVELOP A SAFETY PLAN
Safety planning is a collaborative process. Veterans who are at risk for suicide should work with a loved one, trusted adviser, clinician, VA suicide prevention coordinator, or other mental health professional to create a plan that is right for them.

Safety plans should include the following elements:

- Descriptions of specific experiences, stressors, or other factors that trigger the Veteran’s thoughts of suicide
- Strategies the Veteran uses to deal with stressful situations, for example: “When I get home after a bad day at work, I go for a long walk to cool down.”
- A list of the Veteran’s contacts for social support — those who should have a copy of the plan
- Contact information for emergency professional help and care providers
- Ways to limit access to lethal means, such as weapons and ammunition or large quantities of medication

U.S. Department of Veterans Affairs
SAFETY PLAN TEMPLATE*

This safety plan is designed for use before or during a suicidal crisis. This form should be filled out in the Veteran’s own words, preferably with the help of a loved one, a trusted adviser, or a mental health professional. If this is your plan, please keep it with you at all times so you have support whenever you need it, and share a copy with family members or friends you trust.

STEP 1: RECOGNIZING WARNING SIGNS

These are my warning signs that things are starting to feel out of control.

**Sometimes these warning signs are connected to my thoughts of suicide:**

Thoughts: ____________________________

Feelings: ____________________________

Behaviors: ____________________________

Symptoms: ____________________________

STEP 2: USING INTERNAL COPING STRATEGIES

When I notice these warning signs, these are things that I can do on my own to help make sure I do not act on my suicidal thoughts or urges.

**These are things that help calm me or distract me from my thoughts:**

1. ____________________________

2. ____________________________

3. ____________________________

**It is also important for me to consider:**

“Is there anything that might stand in the way of using these coping strategies when I am in crisis?”

STEP 3: PEOPLE AND SOCIAL SETTINGS THAT PROVIDE DISTRACTION

When my initial coping strategies do not fully resolve the situation, I will reach out to others.

**To create a personalized list, answer the following:**

- Who helps me take my mind off my problems, at least for a little while?
- Who helps me feel better when I socialize with them?
- Are there places I can go (e.g., a coffee shop) that help me take my mind off my problems?

**List several people and social settings, in case the first option is unavailable.**

1. Name: ____________________________ Phone Number: ____________________________

2. Name: ____________________________ Phone Number: ____________________________

3. Place: ____________________________ Phone Number: ____________________________

4. Place: ____________________________
**STEP 4: PEOPLE WHOM I CAN ASK FOR HELP IF DISTRACTION ALONE DOESN’T FULLY WORK**

When I need to talk about how I’m feeling, I will contact the people in my life who care about me, are supportive, and want to help.

Those people are:

1. Name: ___________________________ Phone Number: ___________________________
2. Name: ___________________________ Phone Number: ___________________________
3. Name: ___________________________ Phone Number: ___________________________

**STEP 5: PROFESSIONALS OR AGENCIES I CAN CONTACT DURING A CRISIS**

When I need to talk to a mental health professional or other provider, I will call one:

1. Therapist/Clinician Name: ___________________________ Phone Number: ___________________________
2. Primary Care Provider: ___________________________ Phone Number: ___________________________
3. VA Suicide Prevention Resource Coordinator Name: ___________________________
   VA Suicide Prevention Resource Coordinator Phone: ___________________________
4. Veterans Crisis Line: 1-800-273-8255, press 1
5. Local Urgent Care Services: ___________________________
   Urgent Care Services Address: ___________________________
   Urgent Care Services Phone Number: ___________________________

**STEP 6: MAKING THE ENVIRONMENT SAFE**

To help keep myself safe, I will remove or safely store things I could use to hurt myself.

This is my plan to remove or safely store the following items: [complete all that apply]

- Firearms: ___________________________
- Medications: ___________________________
- Household toxins/poisons: ___________________________
- Sharp or other dangerous objects: ___________________________

Who can help keep these items safe and securely stored? ___________________________

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Should a crisis escalate to a point where I need immediate assistance, I will call the **Veterans Crisis Line • 1-800-273-8255 Press 1 • or dial 911**

Confidential crisis chat at [VeteransCrisisLine.net](http://VeteransCrisisLine.net) or text to 838255